

Client Information Sheet -

Thank you for choosing Veterinary Specialists Scotland for your pet's neurological care. To help you prepare for your upcoming appointment, please review the following important information:

Appointment Duration: Please allow approximately **60 minutes** for the initial neurology consultation.

Neurological Assessment – what it entails:

- A history will be taken regarding your pet's general health and current neurological condition.
- A full neurological examination will be performed.
- Based on these findings, we will try to understand better where the pet's problem is originating from (whether it's the brain, spinal cord, neuromuscular system, or another area).
- After that, further tests (i.e. blood tests, CT, MRI) may be recommended.
- A treatment plan will be created based on all these findings. This may include medical management and/or surgery.

Cost of Initial Consultation:

- The fee for an initial routine consultation is £290.
- The fee for an urgent/emergency consultation is £465.
- If you have pet insurance, please ensure that your policy details are with our Client Care Team prior to the appointment.

Additional Costs:

- Any treatments, medications, or further procedures recommended during the appointment are not included in the initial consultation fee.
- These will be discussed with you at the time so that you can make an informed decision about next steps.
- For specific conditions VSS offers fixed package prices. Please visit our website to check it.

Further Investigations or Procedures:

- If further diagnostics (e.g. blood tests, MRI, CSF collection, etc) are needed, they are usually performed on the following day however depending on the diary schedule, we will try to accommodate them on the same day where possible.
- In urgent/emergency cases, investigations/procedures may be carried out on the same day as the consultation. They will be performed in a specific order, prioritising the most urgent ones.

Important: Feeding Information

- To allow for the possibility of same-day procedures, please do not feed your pet after midnight before the appointment.
- Water should be allowed until an hour prior to the appointment unless otherwise advised.

Veterinary Specialists Scotland

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Please bear in mind that some of the procedures may not be possible to perform on the same presentation day (e.g. in case we need to wait for some blood results, or in case of emergencies, or if the diary is full of consultations). All effort will be done to perform investigations ASAP.

Additional information:

- If your pet has been on anti-epileptic medication, please do not stop it prior the consultation, unless otherwise advised. You can administer it with a small piece of food (not the full meal).
- If your pet has been on Potassium bromide, do not administer it in the morning of the consultation.
- If you have any questions about further medications (e.g. pain relief medication, specific medication schedules) or if your pet has special requirements, please contact us before the appointment so we can make any necessary accommodations.

Our Neurologists, Alexandra & Camila, look forward to meeting you and helping your pet feel more comfortable.

Kind regards,
Client Care Team

